

EXPERTS IN INDUSTRY

We serve our industry and yours

Our technology and service solutions are tailored to your industry. To create these solutions, we employ people with deep experience in the industries we serve.



Transportation Fleets

We founded TTN because we weren't satisfied with the pace of innovation in the fleet maintenance industry. We know the challenges you face:

- Challenges staffing qualified breakdown coordinators in tight labor market
- Aging fleets & increasing regulation
- Increased breakdowns with complicated, new equipment
- Long driver hold times due to staffing challenges
- Challenges with managing towing & large recoveries while maintaining cost controls
- Increased department responsibilities with no additional resources to complete the daily mission
- Management accountability for driver satisfaction on issues out of your control
- Having equipment held for payment with team access to risky payment methods

We solve the problems we could not find solutions for when we worked on your side of the business. Our technology ensures best practices; our services lead to outstanding outcomes for drivers and fleets; and our solutions resolve staffing issues and many other challenges facing those who manage call centers in the transportation maintenance industry.

Insurance Companies

We manage call centers and provide extraordinary customer service on behalf of insurance companies serving fleets and drivers. Our understanding of the unique needs of the insurance industry ensures accurate reporting and quick, satisfying resolution of claims for our insurance industry clients and their customers.

Equipment Suppliers

We operate white-label call centers for some of the biggest names in the OEM and aftermarket equipment supplier industries. When parts fail, we take incoming requests for service, manage roadside repairs, and towing, when necessary. Nobody keeps customers more satisfied or gets drivers and equipment back on the road, faster.

WANT TO KNOW MORE ABOUT TTN?

There's no better partner for fleet owners, operators, or maintenance managers. We resolve the challenges facing fleet maintenance professionals. To arrange an introduction, contact your TTN Fleet Representative or email sales@ttnfs.com

